



Civilian Medical Resources Network

January 2023

About the Network

The Civilian Medical Resources Network (CMRN) works to address the unmet medical and psychological needs of U.S. military personnel in the civilian sector.

Since 2005, CMRN has responded to requests by counselors on behalf of active-duty GIs and veterans for medical and mental health services.

We receive most of our referrals from the GI Rights Hotline, a national effort by faith-based and peace organizations (<http://girightshotline.org>).

Our team of volunteer physicians, psychiatrists, psychologists, and social workers can provide diagnoses, second opinions, treatment, and letters of support (including diagnostic assessments and treatment recommendations) to help clients get the treatment they need, assist them in medical discharge and disciplinary hearings, and help end harassment by their chain of command and peers.

After we receive a referral and conduct the intake interview, we can connect the client with a medical or mental health professional in our network. When possible, visits with CMRN professionals are in person; if an in-person visit proves unfeasible or undesirable for clients, professionals assist them by telephone or internet consultations.

CMRN is not affiliated with any military organization and is funded in part by individual donations coordinated through the Allende Program in Social Medicine, a small non-profit (501(c)3) foundation. All information collected by CMRN is completely confidential and encrypted. The Network does not share any client's information with any other organization without the client's prior approval.

For more information, please see our website (<http://civilianmedicalresources.net>).

Coordinating Staff:

Howard Waitzkin (director)
Kyle Toon (network coordinator)
Marylou Noble (therapist coordinator)

Contacting CMRN

<http://www.civilianmedicalresources.net/>
info@civilianmedicalresources.net
or call: (719) 477-9963

Making a Referral

After contacting the network coordinator and becoming oriented to the database, a counselor or advocate can submit a "Request for Services," using the easy online tools to send us securely the client's contact information.

The referral form can be found on the public website at this address:
https://civilianmedicalnetwork.org/intranet/request_service.html. Alternatively, a link to the submission form can be found by navigating to the For Counselors tab from <http://www.civilianmedicalresources.net/>

Please remember to include the following information in a referral, by filling in the information on the confidential, encrypted website:

1. client's name;
2. client's phone number, email, complete address, date of birth, and any other information requested on the form;
3. a brief description of the problem(s) to be addressed by CMRN;
4. a statement about the urgency of response; and
5. a contact phone number and email address so we can get back to you or whoever is covering for you (if that information about you isn't already in the database).

Each case is closely monitored to ensure the client's needs are being met in a timely way and appropriate measures are taken to assess and evaluate risk factors leading to suicidality and/or violence. The CMRN coordinator will grant referring counselors database access to track, monitor, communicate, and update the client's case record. Database access is secure and confidential, and each referring counselor will have the ability to access only the clients that they refer to CMRN. Referring counselors are encouraged to check in on their cases regularly and communicate with CMRN personnel involved in the case through the Notes and Communication section on the secure client-protected database.

Additional communications among referring counselors, CMRN therapists, and other

CMRN staff members by phone or audiovisual internet connection are also welcome. In order to receive updated notifications, you should maintain up-to-date contact information in your database account.

For any questions, concerns, or troubleshooting, please contact the network coordinator, Kyle Toon, by email (kyletcmrn@gmail.com) or phone (719-497-9963).